

# **Digital Skills Project – Mentors**

## **Volunteer Training Program Delivery**

The Senior Volunteer training program will happen April 18, 20 and 21. Connected Canadians (CC) instructors and a Senior Evaluator will host 3 separate training stages for up to 15 of our members:

1. best practices for communicating; ageism and elder abuse; supporting seniors with technology; mentorship session; privacy policy and more
2. online security best practices; avoiding dangers; password protection and creation; phishing scams and more.
3. Our Evaluation Specialists pair with Senior Evaluator volunteers from CC to receive real time feedback and assessment during a mock test client session; if ready, they are qualified to work with our members. Each volunteer will receive a certificate upon successful completion.

15 VG4A members will take the first training, which will be recorded and given to us so that we can use it to train other members.

About 20 mentors will then be available to support other members with advice and one-on-one sessions to increase the digital skills of the whole group.

Want to know more? Contact Lisbie at [vg4aweb@gmail.com](mailto:vg4aweb@gmail.com)

