



Connected Canadians
Canadiens Branchés

Tips on reporting SPAM messages and emails

Spam text messages

The phone number where the spam message is sent from is perhaps spoofed. It may be in a legitimate phone number range.

If you are curious, put the phone number (or part of it) into the

<https://www.yellowpages.ca> site. E.g, 709-351-4870.

<https://www.yellowpages.ca/fs/709/351/> This resource shows there are some phone numbers that have been used for scams. But there are legitimate phone numbers in that range as well. So, you may not want to block the number sending the message, because perhaps in future there may be a real call or message from that number.

Forward the spam message to 7726. (This is the common number for ALL Canadian, US and UK cell phone providers, as far as I know.)

Recommendation: Add 7726 as a Contact on your phone, e.g. as "Spam Reporting".

The phone number of the original sender is NOT included in the message forwarded to the SPAM reporting service, as far as I know. E.g.:

<https://communityforums.rogers.com/t5/Scam-Phishing-Fraud-Discussions/Scam-text-forwarding/td-p/494399>


So, you may want to include it when forwarding the message to 7726.

The spam message may have a subject line that may cause problems when forwarding the message to 7726. On my Android 9 Samsung phone (circa 2017), I delete any subject line if there is one, and then I can forward the message.

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Spam emails

Forward the email to the address for your provider:

Rogers: abuse@rogers.com

Bell: abuse@bell.ca

[Mark or unmark Spam in Gmail - Android - Google Support](#)

[Report as Phishing in Gmail](#)

[Report as Phishing in Outlook](#)


[Phishing and suspicious behaviour - Outlook](#)


References:

[Phishing and Spam \(Rogers\)](#)


[How to forward a text on Android](#)

[Forwarding a text message on an iPhone](#)

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